



2019

LIHEAP APPLICATION INSTRUCTIONS

The Hawaii Low-Income Home Energy Assistance Program (LIHEAP) provides heating and cooling to needy Hawaii households by assisting with one-time payments toward their utility bill (electric or gas) in two ways:

- **Energy Crisis Intervention (ECI)** – is a crisis program to assist households who are on the verge of utility termination or has been terminated.
- **Energy Credit (EC)** – non-crisis program to assist household with the heating and/or cooling of their residences with bill payment. **This program has a limited application period, currently closed until June 2019. Application periods will be announced via the Hawaiian Electric Newsletter, Ho’oku’I, and on your Hawaii Gas bill each year.**

Eligibility Requirements:

- Household members must be a U.S. citizen or a Lawful Permanent Resident.
- All adults must sign the application and provide a picture ID.
- All household members over one year, must provide a social security number.
- You must have place of residence.
- You must be responsible for an electric bill and/or gas bill.
- Your income must be below 150% of the Federal Poverty Level.
- Households with a TANF, SSI or SNAP recipient may be eligible for an income exemption.

Household Annual Income Limits

HH size	Amount
1	\$20,940
2	\$28,395
3	\$35,850
4	\$43,305
5	\$50,760
6	\$58,215
7	\$65,670
8	\$73,125
Add hh member	+ \$7,455

If you need help paying your home energy bill we can help!

Applications should be submitted to:

Oahu **Honolulu Community Action Program (HCAP)**

Ph: 808-488-6834

<http://www.hcapweb.org/low-income-home-energy-assistance-program-liheap/>

Hawaii **Hawaii County Economic Opportunity Council (HCEOC)**

Ph: 808-961-2681

<http://hceoc.net/>

Kauai **Kauai Economic Opportunity (KEO)**

Ph: 808-245-4077

Maui **Maui Economic Opportunity (MEO)**

Ph: 808-249-2970

<http://www.meoinc.org/>

Once the application is completed please contact the office on your island to schedule an appointment.

Be sure to bring the following documents to your interview:

1. Current bill and/or disconnect notice for Electric or Gas. (If the utility subscriber is not the applicant and the subscriber does not live in the home, then they must sign a required form and provide a picture ID.)
2. Proof of residence – provide a document other than the utility bill that shows your current address.
Example Phone bill, doctor’s bill
3. Picture IDs and social security cards.
4. Proof of age and/or disability – birth certification for one child 0-5 years, OR verification of receipt of Social Security Disability benefits, ONLY IF NO ONE IN THE HOME IS OVER 60 YRS. OLD.
5. Proof of income – for all household members, bring all that apply. Pay stubs for all jobs since January; Self Employment income and expenses, award letters from Social Security, Welfare, unemployment SSI, Pension/Retirement statement, etc.
6. Proof of Citizenship Status – US passports, Permanent Resident Alien Card and/or birth certificates.



FOR OFFICIAL USE ONLY:	
<input type="checkbox"/> Crisis	<input type="checkbox"/> Credit
Application Date: _____	
Agency: _____	
Worker: _____	

APPLICATION FOR LIHEAP

Please complete every section and answer each question. Sign the application and the Rights and Obligations form. Failure to complete all sections and questions, sign the application and/or Rights and Obligations, or provide the requested documentation noted on the application, will delay processing your application and may result in your application being denied. **PLEASE PRINT CLEARLY**

APPLICANT/HOUSEHOLD INFORMATION

YOUR NAME: (Last, First, MI)	Phone number:	Alternate phone number:	
RESIDENCE ADDRESS: (Where you live)	APT. NO	CITY & STATE	ZIP CODE
MAILING ADDRESS: (IF DIFFERENT FROM ABOVE)	APT. NO	CITY & STATE	ZIP CODE

Complete the following for every person living in your home, **including** yourself (attach additional page if necessary). The first name on the application should be the applicant. Check if receiving SNAP, WELFARE, and SSI or if Disabled. Provide proof of age for all children 5 & under. Provide proof of identity for all Adults.

Name (Last, First, Middle) (Jr., Sr., III)	Relationship to you	Date of birth	Age	US Citizen	Social Security Number	SEX M/F	SNAP	WELFARE/ CASH	SSI	DISABLED
1	SELF									
2										
3										
4										
5										
6										
7										

*** Are there additional people in your home? YES NO IF "YES" list them on a separate sheet of paper ***

WHAT IS THE PRIMARY LANGUAGE SPOKEN IN YOUR HOME? _____

DO YOU READ, WRITE AND UNDERSTAND ENGLISH? _____

DO YOU NEED AN INTERPRETER? YES NO

If yes:

I will provide my own interpreter.

I would like an interpreter provided. LANGUAGE: _____

Do you have an Air Conditioner? Centralized Window/Split System How many do you have? _____

Do you use A/C daily? Yes No How many hours? _____

Do you have a **Photovoltaic** system(s)? Yes No

Were you provided information on energy savings? Yes No

Would you like information on energy savings? Yes No

Have you learned how to save on energy costs? Yes No

Were you referred to a non-energy service such as a food pantry, job search, or housing? Yes No



DWELLING INFORMATION

Do you receive housing assistance? Yes No

If yes, what type of assistance do you receive? (check all that apply)

- Section 8 Senior/Disabled Housing Public/County Housing HUD
- Other: _____

If you are in subsidized/public housing, do you receive a utility allowance check? Yes No

If yes, how much? \$ _____

Rent \$ _____ (you pay) + \$ _____ (Housing Assistance payment) = \$ _____ (total rent)

Mortgage \$ _____

Maintenance Fee \$ _____

I own my home and do not pay a mortgage.

I do not pay any rent, it is paid by someone else.

Name of person who pays rent _____ Relationship _____

Landlord's name: _____

Landlord's Address: _____

Telephone number: _____

UTILITY INFORMATION

I WOULD LIKE TO APPLY FOR (Check only one): Energy Credit (EC) Energy Crisis Intervention (ECI)

I WOULD LIKE TO APPLY FOR UTILITY ASSISTANCE FOR (Check only one): ELECTRIC GAS

UTILITY SERVICE IS DISCONNECTED OR WILL BE DISCONNECTED: YES NO

DISCONNECTION DATE : _____

ELECTRIC: (HECO, HELCO MECO, KIUC)

Subscriber's name: _____

Residence Address: _____

Account Number: _____

GAS: (Hawaii Gas Company)

Subscriber's name: _____

Residence Address: _____

Account Number: _____

NON CITIZEN INFORMATION

COMPLETE THIS SECTION IF YOU ARE **NOT** A U.S. CITIZEN: *Attach verification of immigration status.*

NAME	BIRTHPLACE	DATE OF ENTRY	INS Form or Alien Registration Number



INCOME INFORMATION

EARNED INCOME:

List ***all*** employed household members. Include employment from January to present day. ***All*** earnings must be verified.

Name	Employer Name & Address/ Job Title	Start date MM/YY	End date MM/YY	Hrs per wk	Rate per hr	Gross pay per pay check	Tips per month	Pay frequency

SELF EMPLOYMENT INCOME:

Earning money from a business, baby-sitting, out of home sales, Swap Meets, garage sales, car repairs, etc.

List ***all*** employed household members. Include employment from January to present day. ***All*** income and expenses must be verified.

Self Employed Person	Type of Business	Hrs per week	Monthly Gross	Tips	Monthly Expenses

DOES ANYONE EXPECT A CHANGE IN INCOME (SUCH AS A NEW JOB, CHANGE IN WAGES, ETC.)? YES NO

NAME OF PERSON	EXPLAIN CHANGE	DATE OF CHANGE

UNEARNED INCOME:

All unearned income must be verified.

Income Type	Name	Amount	How Often Received? (monthly, weekly)
Welfare/Cash Benefits			
Social Security			
Supplemental Security Income (SSI)			
Unemployment Insurance			
Temporary Disability Insurance			
Veteran's Benefits			
Worker's Compensation			
Pension			
Child Support			
Alimony			
Foster Care Payments			
Imua Kakou (Voluntary Foster Payments to young adults)			
Insurance Settlements - monthly			
Money from friends, relatives, charities, contributions, gifts			
Lump Sum (insurance settlements, retroactive payments)			
Other (Cash from employment, paid under the table, collecting cans)			

